

ASAP 2007

19TH ANNUAL CONFERENCE
for Mainframe & Distributed Users
of IBM's Tivoli Workload Scheduler

In times of
change, learners
inherit the Earth,
while the learned
find themselves
beautifully
equipped to deal
with a world that
no longer exists.

Eric Hoffer

Be A Learner

APRIL 29-MAY 2, 2007
HYATT REGENCY PIER SIXTY-SIX RESORT
FORT LAUDERDALE, FLORIDA

CONFERENCE-AT-A-GLANCE

Hyatt Regency Pier Sixty-Six • Fort Lauderdale, FL
April 29-May 2, 2007

SUNDAY, April 29, 2007

8:30 AM - 1:00 PM Registration
9:00 AM - 1:00 PM CONCURRENT WORKSHOPS
B100 TWS z/OS Beginners Workshop
B200 TWSd Beginners Workshop
1:00 PM - 4:00 PM IBM TWS CAC (by IBM Invitation)
3:00 PM - 7:00 PM Registration
5:45 PM - 6:00 PM 1ST Time Attendee Orientation
6:00 PM - 7:30 PM Welcome Reception
sponsored by IBM

MONDAY, April 30, 2007

8:00 AM - 8:30 AM Continental Breakfast
8:30 AM - 9:00 AM Welcome / Introductions
9:00 AM - 10:00 AM **KEYNOTE ADDRESS: Bill Cheng**
10:00 AM - 10:15 AM Mid-Morning Break
10:15 AM - 11:15 PM **SPONSOR OVERVIEWS**
11:15 AM - 12:00 PM Communicating with IBM Support
12:00 PM - 1:00 PM Roundtable Lunch
1:15 PM - 2:15 PM **CONCURRENT SESSIONS**
M401 UNIX Essentials
M402 Exception Monitoring for z/OS
M403 End-to-End Overview (inc. 8.3)
M404 Leveraging TWSz to Consolidate Your Environment
2:15 PM - 2:30 PM Break
2:30 PM - 3:30 PM **CONCURRENT SESSIONS**
M501 TWSd 8.3 Distributed Overview w/ Updates
M502 TWSz 8.3 Overview w/ End-to-End
3:30 PM - 3:45 PM Mid-Afternoon Break
3:45 PM - 4:45 PM **CONCURRENT SESSIONS**
M601 TWSd/Dynamic Workload Broker Overview
M602 TWSz 8.3 Deep Dive inc. End-to-End
4:45 PM - 5:30 PM **CONCURRENT SESSIONS**
M701 TWSd Creative Scheduling Solutions
M702 TWSz Creative Scheduling Solutions

Evening **Improv Comedy Club & Dinner Theatre**
sponsored by SEGUS, Inc.

TUESDAY, May 1, 2007

8:00 AM - 8:30 AM Continental Breakfast
8:30 AM - 9:30 AM **CONCURRENT SESSIONS**
T101 TWSd Tech Talk
T102 Case Study: Using TWS z & Stonebranch for Total Automation - User Experience
T103 Customizing End-to-End for Performance
T104 Critical Batch - S
9:30 AM - 9:45 AM Break
9:45 AM - 10:45 AM **CONCURRENT SESSIONS**
T201 Command Line Interface \ Outages
T202 TWSz Tech Talk :
Latest News on TWSz & JSC 8.3
T203 TWS End-to-End - Know Your Options & Params
T204 VISUALJOB for TWS - S

CONFERENCE-AT-A-GLANCE

Hyatt Regency Pier Sixty-Six • Fort Lauderdale, FL
April 29-May 2, 2007

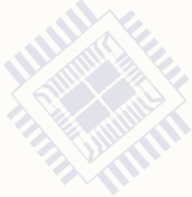
10:45 AM - 11:00 AM Mid-Morning Break
11:00 AM - 12:00 PM **CONCURRENT SESSIONS**
T301 TWS Dynamic Workload Console
T302 TWSz V8R3 New Params Review
T303 UNIX System Services for z/OS
T304 TWS Web/Admin™ User Workshop - S
USING SMARTIS (R) IT-CHARTS
12:00 PM - 1:00 PM Roundtable Lunch
12:45 PM - 1:15 PM **Business Meeting**
1:15 PM - 2:15 PM **CONCURRENT SESSIONS**
T401 TWSd 8.3 JNEXTPLAN
T402 TWSz High Availability
T403 End-to-End User Implementation
T404 Extended Monitoring & Operating w/ TWS|emon-S
Break
2:15 PM - 2:30 PM **CONCURRENT SESSIONS**
T501 TWSd Security & Centralized Security Overview
T502 High Availability for Workload Scheduling and Business Systems
T503 JSC 1.5 Overview for 8.3
T504 TWS z/OS Performance Analysis & Tuning Using SMARTIS® IT Charts - S
3:30 PM - 3:45 PM Mid-Afternoon Break
3:45 PM - 4:45 PM **CONCURRENT SESSIONS**
T601 SSL & Centralized Security Overview
T602 TWSz Rerun Restart/Catalog Management
T603 TWSd/Localopts & Globalopts - Options & Tweaking
T604 TWS Web/Admin™ Version 3.0
4:45 PM - 4:50 PM Break
4:50 PM - 5:30 PM **CONCURRENT SESSIONS**
T701 TWSd jobmanrc and .jobmanrc
T702 Sarbanes-Oxley Reporting & TWS
T703 TWSGraph User Experience
T704 Dynamic Scheduling w/ TWSz 8.3
7:00 PM - 10:00 PM ASAP Annual Awards Dinner

WEDNESDAY, May 2, 2007

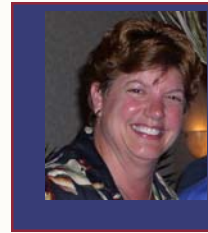
7:30 AM - 8:15 AM Continental Breakfast
8:15 AM - 9:00 AM **ASAP 2007 Q & A**
9:15 AM - 10:00 AM **CONCURRENT SESSIONS**
W201 TWSd 8.3 Installation
W202 Using & Nesting Dependent Variables in TWSz
W203 TWSWebAdmin™ User Experience
W204 Lean Principles & TWS at the Boeing Company
Break
10:00 AM - 10:15 AM **CONCURRENT SESSIONS**
10:15 AM - 11:00 AM W301 TWS Websphere & DB2 for d 8.3
W302 Workload Manager for z/OS
W303 TWSd Disaster Recovery - Best Practices
W304 TWSz Disaster Recovery - Best Practices
Break
11:00 AM - 11:15 AM **CONCURRENT SESSIONS**
11:15 AM - 12:00 PM W401 TWSd Beginners-Ready for Prime Time
W402 TWSz Beginners - Ready For Prime Time
W403 Clustering for TWSd

ASAP 2007

19th Annual Conference
for Mainframe & Distributed Users of
IBM's Tivoli Workload Scheduler



Total Automation through Integration



*Using shared knowledge, expertise and know-how
for increased scheduling productivity and enhanced
management of enterprise automation systems.*

Dear TWS Users:

As we prepare for our nineteenth annual user conference, ASAP is more confident, secure and dedicated in its purpose to provide a world class organization that promotes knowledge, idea sharing, and creates an atmosphere where our membership can leverage learned best-of-breed practices to better manage their enterprise automation systems.

*In step with the evolution of IBM's scheduling products, ASAP continues to provide the latest in technical and scheduling presentations by users, developers, technical guru's and related software suppliers. ASAP 2007 will feature an enhanced compliment of Tivoli Workload Scheduler (TWS) distributed and TWS z/OS sessions. The conference will be preceded by pre-conference Beginners Workshops on TWS d and TWS z/OS providing a foundation for new users. Networking opportunities with users and software suppliers will abound. A SEGUS Inc. hosted evening at the Improv Comedy Club & Theatre with comedian Tim Wilkins and an ASAP-hosted awards dinner will augment the informal opportunities during refreshment breaks and daily roundtable luncheons. **Hailed by user participants as the most effective training and best-value learning experience for TWS distributed and TWS z/OS users**, the ASAP annual conference in 2007 is sure to provide outstanding opportunities for both new and experienced users.*

If you are a TWS d or TWS z/OS user, manager or are considering either product, we hope you will join us for what is guaranteed to be a most rewarding experience. Word is already out about ASAP 2007! We encourage you to act quickly so that you too can share in the knowledge, expertise and know-how of users, developers and technical guru's to enhance the management of your enterprise automation systems.

Come Join Us at ASAP 2007 & Be a Learner!

*Sincerely,
Terri Bacon
Terri Bacon
President*

8:30 am - 1:00 pm
REGISTRATION

9:00 pm - 1:00 pm

B100 TWS z/OS BEGINNER WORKSHOP

Presenter: Robert Winters, Blue Cross NE PA
Stan Gildea, State Street Corporation

A half-day workshop for beginners of Tivoli Workload Scheduler z/OS which will include:

- Overview of TWS z/OS databases
- Answers to questions like:
 - What are workstations, calendars, periods, special resources, operator instructions, etc.?
 - How can all of these be used to automate my production workload?
 - How can operators monitor TWS z/OS and the differences between the ready list and the current plan?
- Overview of TWS z/OS long term and current plans including their capabilities and limitations and how to use them wisely and remain well.
- Using the Job Scheduling Console *New Users / Schedulers*

B200 TWS BEGINNER WORKSHOP

Presenters: Angel Delgado, CIGNA
Dave Patrick, ELYZIUM LTD

This session will demonstrate the Tivoli Job Scheduling Console (JSC) for TWS schedulers and operators. Topics include what is TWS, Important TWS concepts, Production day, Database Terminology, Managing objects in the TWS database, monitoring the TWS plan, job documentation, Ad-hoc submission of jobs and Managing TWS security. New Users

1:00 PM - 4:00 PM

IBM Customer Advisory Council (CAC)

(By IBM Invitation Only)

Automation

3:00 PM - 7:00 PM
REGISTRATION

Integration

End-to-End

5:45 PM - 6:00 PM
1ST TIME ATTENDEE ORIENTATION



Performance

Productivity



Real Time



Look Closely.
Innovation Ahead.



www.ibm.com

Change



Creativity

Learner

8:00 AM – 8:30 AM
CONTINENTAL BREAKFAST

8:30 AM – 9:00 AM
WELCOME ASAP 2006

9:00 AM – 10:00 AM

KEYNOTE

Bill Cheng, IBM

Bill Cheng is currently Vice President Tivoli Provisioning and Optimization at IBM in Raleigh, North Carolina. Bill began his career in 1982 in Sterling Forest, New York. He has held a number of executive and technical positions including Vice President of Networking Storage Business, where he led the introduction of the first IBM Network Attached Storage and gateway products and Vice President of Engineering for Tivoli SecureWay, with responsibility for worldwide development of security management and access control products.

Bill has served as Director of ASP/ISP solutions, led the creation of solutions for IBM's net gen initiatives,

was Director of Enterprise Network Computing, and was responsible for developing the industry best high performance TCP/IP on S/390. Before joining TCP/IP, Bill was the VTAM/APPN Product Manager.



Bill is a graduate of the State University of New York at Binghamton, with a bachelor's degree in accounting and financial management and a master degree in systems science. He also received PMD from Harvard Business School in 1994.

10:15 AM – 11:15 PM

M200 SPONSOR OVERVIEW

Moderator: Theresa Bacon, State Street Corp.

This will be the one session where you can hear from all of our ASAP '07 sponsors about their automation solutions and where they are headed. Anyone who has had the pleasure of meeting our sponsors in the past knows that this crowd always offers an interesting perspective. The sponsors will introduce their respective company and representatives in attendance at ASAP 2007 and will provide an overview of their presentations.

11:15 AM – 12:00 PM

M300 COMMUNICATING WITH IBM SUPPORT

Presenter: Bob Hitson, IBM

Learn some valuable hints and tips for getting your technical questions answered quickly, how to open problem reports, finding information about patches and fixes, and how to be automatically informed of important changes.

12:00 PM – 1:00 PM
ROUNDTABLE LUNCH



1:15 PM – 2:15 PM

M401 UNIX ESSENTIALS

Presenters: Angel Delgado, CIGNA
Dave Patrick, ELYZIUM LTD

In this session you'll learn about logging into and out of your UNIX system in addition to some basic commands needed by a TWS user. You'll also learn about TWS file ownership and permission, background process; such as, why it runs the way it does, file management, Communication, and Job control.

M402 EXCEPTION MONITORING FOR Z/OS

Presenter: Flora Tramontano, IBM
Art Eisenhour IBM

Learn how to effectively monitor your End-to-End environment. See how some of the improvements in TWS 8.3 End-to-End can help you to "bullet proof" your systems. Spend less time and become more efficient.

M403 END-TO-END OVERVIEW (Including 8.3)

Presenter: Steve McDaniel, IBM

We will discuss End-to-End implementation details and migrating to TWS End-to-End from either distributed trackers or Maestro.

M404 LEVERAGING TWSz TO CONSOLIDATE YOUR ENVIRONMENT

Presenter: Christoph Toneatti, Swiss Re

Swiss Re consolidated from an organizational structure where each platform had its own operations group, its own tools, processes and procedures, to a single operations team for all platforms. Swiss Re now schedules all batch processes enterprise-wide - on two mainframes and more than 1100 servers - through TWS for z/OS with a team of 3 people. This includes all production file transfers, all server backups, etc. The session describes the consolidation

5 process as well as the benefits the consolidation has had to the company.[rg](#)

2:30 PM – 3:30 PM

M501 TWS 8.3 DISTRIBUTED OVERVIEW W/ UPDATES

Presenter: Xavier Giannapolous, IBM

With distributed TWS 8.3 in the field for a year, we can bring you the latest information on how new features are benefitting users, what has happened in the recent fixpacks, and show the new Web UI.

M502 TWSz 8.3 OVERVIEW W/ END-TO-END

Presenters: Flora Tramontano, IBM

Come find out what's new in the latest release of Workload Scheduler for z/OS.

3:45 PM – 4:45 PM

M601 TWSd DYNAMIC WORKLOAD BROKER OVERVIEW

Presenters: Xavier Giannapolous, IBM

IBM Tivoli Dynamic Workload Broker is our brand new product that dynamically allocates workloads to machines that are the most capable to run them. In this session you can see what the product does, how it works, and how you can use it to dynamically distribute your TWS workload.

M602 TWSz 8.3 DEEP DIVE including END-TO-END

Presenters: Steve McDaniel, IBM

This is an extension of "End-to-End Overview", showing new features and configuration tips for streamlining performance on your end-to-end scheduling network.

4:45 PM - 5:30 PM

M701 TWSd CREATIVE SCHEDULING SOLUTIONS

Presenters: Angel Delgado, CIGNA

Dave Patrick, ELYZIUM LTD

Leon Odenbrett, Best Buy Technology Group

This session is designed to have users (you) provide scheduling challenges you have encountered and to have the presenters and attendees discuss solutions on how to meet those challenges. We are asking the users (you) to tell us in advance of the conference about a problem you are trying to solve. We will have the presenters demonstrate different possible solutions. We will also talk about the solution you the user may have implemented. Please send your problems to leon.odenbrett@bestbuy.com for this session. If we do not receive suggestions, we will have a number of unusual problems ready to discuss and demonstrate.

M702 TWSz CREATIVE SCHEDULING SOLUTIONS

Presenter: Bob Winters, Blue Cross of NEPA

Stan Gildea, State Street Corp.

Dennis McGuire, Bank of America

We all have had situations where creativity was necessary to accomplish a scheduling requirement. Such as scheduling an application to run exactly nn number of minutes after the completion of the previous application. This will be an interactive session. We will bring our creative solutions for presentation and ask that attendees also bring theirs to present. Need help with a solution? Those are welcome as well. *New Users, Schedulers*

DINNER & ENTERTAINMENT

hosted by



Improv Comedy Club & Dinner Theatre

TWS Users can look forward to a fun evening of entertainment with

The Big Time Comedian Tim Wilkins



Tim Wilkins

is an internationally touring comedian with over a decade of experience. His comedy career is the manifestation of a dream that has driven him since he was a boy.

The Improv Comedy Club and Dinner Theatre is located in the Seminole Hard Rock Casino complex and is only a short bus ride from the Pier 66 hotel. (Transportation will be provided.) Guests will have the opportunity after dinner & Tim's show to explore the many other venues at The Seminole Hard Rock Casino.

8:00 AM – 8:30 AM
CONTINENTAL BREAKFAST

8:30 AM – 9:30 AM

**T101 T101 IBM TIVOLI WORKLOAD SCHEDULER
DISTRIBUTED TECH TALK**

Presenter: Clint Easterling, IBM, TWS Distributed L2

This session will address current topics of interest in the care and feeding of a TWS distributed environment.

**T102 CASE STUDY: USING TWS FOR Z/OS AND
STONEBRANCH FOR TOTAL AUTOMATION**

Presenter: Christoph Toneatti, Swiss Re, Zurich/Switzerland

Swiss Re has centralized its enterprise scheduling environment using TWS for z/OS and Stonebranch to achieve total automation for over 1100 servers. This session focuses on the centralization process and how they leveraged it to provide total automation for all their distributed environments. Its goal is to show how all TWS for z/OS users can leverage their systems to also achieve total automation. Not sure what total automation is and what it means for your company? Come and find out!

T103 CUSTOMIZING END-TO-END FOR PERFORMANCE

Presenter: Vasfi Gucer, IBM

This presentation is based on the Redbook "Customizing IBM Tivoli Workload Scheduler for z/OS 8.3 to Improve Performance", SG24-6352". This Redbook covered performance tuning tips for an TWS E2E and mainframe scheduling environment with 250,000 jobs per day. As an example, after the tuning steps that are described in the Redbook, we were able to decrease the Symphony creation and distribution time to 1 hour 23 minutes from 2 hours 40 minutes. Detailed explanation of these steps will be given in the presentation. The following are presentation highlights:

- Mainframe customizations to optimize E2E performance
- Localopts tuning *
- Topology considerations *

*Localopts tuning and Topology considerations are also applicable to TWSd.

T104 CRITICAL BATCH®

Presenter: Evan Jensen, ECJ

This training session will show you how to calculate the critical path via the "backward pass" on the schedule. Bring your pencils and your arithmetic hats and you'll fully understand how critical path fits into a schedule. From there we can demonstrate some filtering techniques in Microsoft Project and how this applies to MVS batch. *Sponsor Presentation*

9:45 AM – 10:45 AM

T201 COMMAND LINE INTERFACE \ OUTAGES

Presenter: Vicki Musta, Best Buy Technology Group

Workshop on the principals and methods utilizing Command Line commands for TWS in general:

- Overview of command line commands
- Command line use for report creation.

T202 TWSz TECH TALK – LATEST NEWS ON TWSz & JSC 8.3

Presenter: Cy Atkinson, IBM/Tivoli Tech Support

What you need to know about V8R3 of TWSz and the JSC. Early implementers' experiences, new functions, documentation omissions and corrections, bug reports, and available fixes. We'll take a look at the new 8.3 E2E options and discuss common problems when using CENTRALIZED scripts. And if time allows, we'll take questions from the audience.

T203 TWS END-TO-END - KNOW YOUR OPTIONS & PARMS

Presenter: Doug Specht, IBM

This session will address the TWS E2E parms and their use in implementing a mainframe-oriented TWS End-to-End environment. We will discuss the control statements used to configure the Tivoli Workload Scheduler for z/OS Controller (Engine) and End-to-End Server. Topics will include statements used to define the network topology for the distributed portion of the TWS E2E network.

T204 VISUALJOB FOR TWS

Presenter: Anthony Blye, APS|ENTERprise software

This session will provide the TWS for z/OS user with an inside look at how to bring your entire TWS for z/OS environment into one multi-level, intuitive, graphical view to gain instant control of your business- critical applications with VISUALjob for TWS. We will cover Documenting, Reporting, Forecasting, Net Design, Mass Change, Loop Analysis and Change Management. *Sponsor Presentation*

10:45 AM - 11:00 AM

Mid-Morning Break

11:00 AM - 12:00 PM

T301 TWS DYNAMIC WORKLOAD CONSOLE

Presenters: Bruce Whitehead, Best Buy Technology Group
Warren Gill, IBM

The new Dynamic Workload Console is our web browser-based interface to Tivoli Workload Scheduler, Tivoli Workload Scheduler for z/OS and Tivoli Dynamic Workload Broker. Come see how it works and how it connects to your system(s).

**T302 TWSz V8R3 NEW PARMS: REVIEW OF NEW INIT PARMS
AND FUNCTIONS IN TWSz V8R3**

Presenter: Cy Atkinson, IBM/Tivoli Tech Support

There are a lot of new parameters and options in TWSz V8R3. We'll look at a number of the most useful and at a number of the most obscure and likely to confuse the mind.

T303 UNIX SYSTEM SERVICES FOR z/OS

Presenter: Art Eisenhower, IBM

Unix System what??????? Come find out what Unix System Services on z/OS is and how TWS utilizes it.

T304: TWS/WEBADMIN™ USER WORKSHOP

Presenter: Tim Weddle, HORIZONT GmbH

This session is for current TWS/WebAdmin™ users who want to get more out of their product. Subjects will also include migrating to and installing TWS/WebAdmin™ 3.0 for TWS 8.3. *Sponsor Presentation*

2:30 PM - 3:30 PM

12:00 PM - 1:00 PM
Roundtable Lunch

12:45 PM - 1:15 PM

T400 ASAP BUSINESS MEETING (MEMBERS ONLY)

Presenter: Theresa Bacon, State Street Corp.

Agenda to include:

- Election to and Reaffirmation of Board of Directors
- Financial Report
- New Business

1:15 PM - 2:15 PM

T401 TWSd 8.3 JNEXTPLAN (Replacing 8.2.1 & 8.2.0 JNEXTDAY)

Presenters: Pete Soto, IBM

This session discusses JnextPlan (the TWSd 8.3 replacement for Jnextday), explains the splitting of functions in Jnextday to multiple jobs, the differences, new commands, terms and concepts introduced in TWS 8.3.

T402 TWSz HIGH AVAILABILITYPresenter: Terri Bacon, State Street Corp.
Stan Gildea, State Street Corp.

Workshop on the advanced features of TWS z including:

- Backups (what happens behind the scenes)
- Jtlogs, Dual-JTlogs, Jtarc and how they work
- Recovery tips and techniques
- Hot Standby Controller
- Audit Feature (how it tells you what really happens)
- Demos/examples throughout the session. All Users

T403 END-TO-END USER IMPLEMENTATION

Presenter: Robert Winters, Blue Cross of Northeast Pennsylvania

This session will be an indepth step by step implementation of the End-to-End Scheduling component on TWSz. The topics covered will be:

- Setting up the Controller ParmS
- Installing the USS files including pitfalls to be avoided
- Setting up the z/OS E2E server
- Installation of the domain manager
- Fault tolerant agents on a Windows 2003 servers. *Tech Support*

T404 EXTENDED MONITORING AND OPERATING WITH TWS|EMON

Presenter: Peter Thiermann, APS|ENTERprise software

This session discusses how to centralize and extend the monitoring and operating capabilities for one or multiple TWS for z/OS controllers with TWS|emon. In this session we will cover centralization, extending monitoring beyond the standard error list, logging "out-of-line" situations, archiving, monitoring via the web, SLA forecasting and more. *Sponsor Presentation*

T501 TWSd SECURITY & CENTRALIZED SECURITY OVERVIEW

Presenter: Peto Soto, IBM

The Security File discussion includes user setup file basics, configuration, requirements and troubleshooting tips.

T502 HIGH AVAILABILITY FOR WORKLOAD SCHEDULING AND BUSINESS SYSTEMSPresenter: Warren Gill, IBM
Creighton Hicks, IBM

IBM Tivoli System Automation provides a high availability environment for applications and business systems, and allows you to configure high availability systems through the use of policies that define the relationships among the various components. System Automation quickly and consistently performs an automatic restart of failed resources or whole applications either in place or on another system of a Linux or AIX cluster. IBM Tivoli System Automation for Multiplatforms now manages high availability for IBM Tivoli Workload Scheduler 8.3 and related systems. Come see how it works, and how you can improve your systems' health and availability autonomically.

T503 JSC 1.5 OVERVIEW FOR TWS 8.3Presenter: Robert Winters, Blue Cross of NEPA
IBM

This session will be a live demo of the Job Scheduling Console running on TWS/z release 8.3. *New Users / Schedulers*

T504: TWS Z/OS PERFORMANCE ANALYSIS AND TUNING USING SMARTIS (R) IT-CHARTSPresenters: Karl Huber, HORIZONT GmbH
Helmut Ziegler, HORIZONT GmbH

This session is for experienced TWS z/OS users, who will learn about fine-tuning their TWS system to increase throughput and improve overall performance. *Sponsor Presentation*

3:30 PM - 3:45 PM
Mid-Afternoon Break

3:45 PM - 4:45 PM

T601 SSL IMPLEMENTATION AND CENTRALIZED SECURITY OVERVIEW

Presenter: Pete Soto, IBM

This session discusses TWS SSL authentication modes, certificate creation, configuration requirements and other tips.

T602 TWSz RERUN RESTART / CATALOG MANAGEMENT

Presenter: John Dyer, IBM

This session will cover the configuration and implementation of the TWSz Restart/Cleanup functions. We will discuss the related TWSz parameters and examine typical restart/cleanup scenarios.

**T603 TWSd LOCALOPTS & GLOBALOPTS
OPTIONS & TWEAKING**

Presenter: Warren Gill, IBM

By changing values in the distributed TWS options files, you can make job throughput up to 20 times faster! Come learn how and what the impact of the change(s) will be.

T604 TWS/WEBADMIN™ VERSION 3.0

Presenter: Tim Weddle, HORIZONT GmbH

TWS/WebAdmin™ for TWS 8.3 will be introduced. A general overview of TWS/WebAdmin™ will be outlined and new features presented. These include integrated flowcharting of Mozart and Symphony databases (netplans) and advanced reporting capabilities. *Sponsor Presentation*

4:50 PM - 5:30 PM

T701 TWSd JOBMANRC AND .JOBMANRC

Presenter: Peto Soto, IBM

Make your UNIX jobs sing, dance, and draw pictures by customizing these two files. After this session they may even source the user's environment before running, check the job output for errors, mail the output to you, rerun themselves, and send you a text message when they die.

T702 SARBANES-OXLEY REPORTING AND TWS

Presenter: Christine Eierman, Goldman Sachs & Co.

Review of what items within the TWS environment are generally required by auditing teams to meet the SOX section 404 requirements and how to achieve through the current tools available in TWS. With the ever-increasing demand to present quality information to auditing teams in support of the SOX section 404 requirements, users need to know and will learn what information is available, how best to retrieve and archive it for future reference. All Users

T703 TWS/Graph™ – User Experience & Tips

Presenter: Leon Odenbrett, Best Buy Technology Group

TWS/Graph™? What is it? What does it do? Come join us in a brief tour of how a large TWS shop (150,000 jobs a night) uses TWS/Graph™. We will be looking into how it can help manage SLA's. Looking at how it can help untangle the hairball of over-scheduling. Lastly show how this can help your operations staff look at where you are in your days' processing. This presentation will be done with lots of live demo's on how the product is used on real data.

T704 DYNAMIC SCHEDULING w/ TWSz 8.3

Presenter: Mike Sine, IBM

Even the most well documented and managed batch process models have to take into account unplanned events. The pace of change in business today magnifies the need for a more dynamic approach to many disciplines within the data center. This holds true for scheduling as well. While scheduling implies planning, timing, and forethought, it is unrealistic not to expect and prepare for dynamic changes to the schedule. In fact, today's batch schedules consist of both planned and unplanned schedule workloads. This presentation will explore the various aspects of TWSz 8.3's features and function that allow for dynamic changes to the active production schedule (current plan). A basic overview of these functions will be presented.

7:00 PM - 10:00 PM

**ASAP Annual
Awards Dinner**

Celebration!



*Awards
&
Then Some*



Raffles



*Great
Network*



Great Food



Great Fun

7:30 AM - 8:15 AM
Continental Breakfast

8:15 AM - 9:00 AM

W100 QUESTION & ANSWER SESSION

Moderators: Bruce Whitehead, Best Buy Technology Group
Stan Gildea, State Street Corp.

Ask questions and clarify topics discussed during the conference about TWS z/OS and TWS d and related products and services. IBM & Sponsors will immediately respond. Beginning with questions pre-submitted (using Lunch Tickets & Technical Forum Question Form), this session will then be opened to members of the audience for additional questions. All Users

9:15 AM - 10:00 AM

W201 IBM TIVOLI WORKLOAD SCHEDULER TWSd version 8.3 installation

Presenter: Clint Easterling, IBM, TWS Distributed L2

This session explores a comprehensive software management solution based on IBM Tivoli Workload Scheduler. This solution will give an overview of what is required to implement a TWS version 8.3 environment on UNIX with DB2.

W202 USING & NESTING DEPENDENT VARIABLES IN TWSz

Presenter: Mike Sine, IBM

Tivoli Workload Scheduler for z/OS (TWSz) provides variable support. One particular feature of the TWSz variable support is the "dependent variable". Values for these variables are set based on the value of another variable, either predefined or user defined. This capability can be used as a scheduling technique to solve many scheduling needs. Many are unaware of dependent variables capabilities; this presentation is designed to re-introduce TWSz schedulers to dependent variables and provide brief examples demonstrating their usefulness. Nesting dependent variables will also be discussed as well as the pros and cons of using this technique.

W203 TWS/WEBADMIN™ USER EXPERIENCE

Presenter: Gil Helland, University of Wisconsin - Madison
Gary Topper, University of Wisconsin - Madison

A user's experience with the application TWS/WebAdmin™, focusing on reporting features, problem resolution of customer jobs, fee structure and naming standards. If time, a bonus portion of this session will demonstrate an application we developed that works in TWS – the Production Schedule Request application, which allows customers to request adds/changes/deletions to jobs and jobstreams in TWS by completing fields in the online application and submitting it to the scheduling team. One or more PowerPoint presentations will be used to provide an overview of UW-Madison and our service team, how we use reports in TWS/WebAdmin™, how problems are identified and resolved using features in TWS/WebAdmin™, how our customers are charged (fee structure) and the benefit of naming standards to determine the fees assessed and reports for a customer. Intermediate Level - *User Experience*

W204 LEAN PRINCIPLES & TWS AT THE BOEING COMPANY

Presenter: Freddie M. Braxton, The Boeing Company

This session gives an overview of LEAN followed by a variety of ideas on the implementation of Lean principles and the subsequent facilitation of waste reduction for leaner cleaner TWS processing. *User Experience*

9:30 AM - 10:15 AM

W301 IBM TIVOLI WORKLOAD SCHEDULER WEBSPHERE AND DB2 FOR TWSd 8.3

Presenter: Clint Easterling, IBM, TWS Distributed L2

This session will address current topics of interest in the care and feeding of a TWS version 8.3 dealing with DB2 and Websphere.

W302 WORKLOAD MANAGER FOR z/OS

Presenter: Art Eisenhour, IBM

We will review the concepts of WLM managed batch initiators and discuss the WLM and JES responsibilities with respect to starting initiators and selecting jobs. We will explain how WLM can be used in conjunction with TWS to improve the throughput of TWS jobs and to meet deadlines for Critical Path jobs. We will describe the enhanced integration of TWS with WLM to prioritize workloads by service classes and to dynamically route workloads to use best the available resources in the Sysplex.

W303 TWSd DISASTER RECOVERY - BEST PRACTICES

Presenter: Dave Patrick, ELYZIUM Limited

This session will be based on the chapter on Disaster Recovery that Dave Patrick wrote for the recent IBM Redbook 'TWS 8.2 New Features and Best Practices. In this session Dave will explain and expand on the contents of that chapter. This will only cover Distributed TWS and not TWS for z/os.

W304 TWSz DISASTER RECOVERY - BEST PRACTICES

Presenters: Stan Gildea, State Street Corp.

You have declared a disaster. What role does TWS/z play in recovering your business? What do you do with the Current Plan: How do you reconcile where you were to where you are now? What do you do in order to resume business? Stan Gildea will discuss Disaster Recovery methodologies.

11:15 AM - 12:00 AM

W401 TWSd BEGINNERS - READY FOR PRIME TIME

Presenter: Angel Delgado, CIGNA
Dave Patrick, ELYZIUM LTD

This session is a follow up from the beginner session. Workshop on the principals and methods of TWSd:

- Live demos/examples throughout the session
- Tips and techniques
- Overview of the JSC All Users

W402 TWSz BEGINNERS - READY FOR PRIME TIME

Presenter: Robert Winters, Blue Cross of NEPA
Stan Gildea, State Street Corp.

You came. You saw. You partook. Now it is time to go home and use what you have learned at ASAP. Still not sure? Well this session is for you to get those answers to any questions that may not have been answered. We will gear this session to you the attendees. Remember the only dumb question is the one that goes unasked. *New Users/Schedulers*

W403 CLUSTERING FOR TWSd

Presenters: Jean Blackwell, Best Buy Technology Group

Workshop on the principals and methods of clustering including: Basic Clustering Concepts and Configurations; Clustering Applications; Installing ITWS on a Windows Cluster; Installing ITWS on a UNIX Cluster; Framework Considerations; Clustering Tips

MEET THE PRESENTERS

Cy Atkinson is the Tech Lead for the US TWSz support team. He's worked with OPC and TWSz since moving from mainframe hardware support to software in 1985, after eight years as a hardware CE in the IBM GREEN BAY Branch Office. So 2007 marks the beginning of his 23rd year with OPC/TWSz. Cy resides with his wife of nearly 36 years (as of May 15th), Pat, in Cary, North Carolina. He spends his spare time playing with an assortment of PCs, and puttering with woodworking and electronics in his garage. He has given up on chasing the squirrels out of his bird feeder, and is letting them eat all they want on the theory that they'll eventually become too fat to climb the pole to reach the food. This theory suffered a setback last week, when he noticed elder squirrels had sent a junior associate up the pole to shake the feeder and spill its contents onto the ground. He's now looking for acceptable predators that will discriminate between feathered and furry meals.



Terri Bacon is a Vice President with 16 years of service at State Street Corporation; a Boston based company that manages institutional investments worldwide. Terri's organization manages the scheduling requirements for all of State Street's MVS, VM, VMS and Client/Server environments worldwide. Currently they manage an MVS batch workload of 2.1 million jobs a month on two production OPC Controllers across 12 CPU's connected via VTAM. The Client Server environment is scheduled via Autosys and controls over 4.2 million jobs a month. Before joining State Street, Terri spent 17 years in Data Processing with Diebold Inc., advancing from distribution clerk, tape librarian and scheduler to Production Control Supervisor. Terri has been attending the ASAP conferences since 1992 and has served on the Board of Directors first as Secretary from 1997 until 2000, as Vice President for 2001 through 2003 and is currently the organization's President. Terri has conducted the Beginners Class for new TWS users and/or TWS technical sessions at the last ten conferences.



Jean Blackwell, Systems Engineer – Best Buy Technology Group, has been working with TWSd for the past 5 years, first for Best Buy Company, Inc. and then for Accenture, Inc. with the new Best Buy Technology Group in Minneapolis, Minnesota. She has deployed and she supports Segus' TWS/WebAdmin for Best Buy, Inc. She has a wide range of experience with TWSd having been an integral part of its growth and support in the Best Buy/Accenture environment moving from 4 Master servers to 11 and 1600+ fault tolerant agents. The Best Buy/Accenture Technology Group runs between 120,000 and 150,000 jobs per night across four different environments.



Anthony Blye is the Managing Director of APS|ENTERprise software incorporated based in New York; which was formed in 2006 to provide direct sales and support for the APS|ENTERprise TWS Value Added solutions; VISUALjob for TWS, TWSeasy and TWSemon. For the last several years Anthony has been managing and providing technical services for major ISVs. Before joining APS|ENTERprise Anthony was the Vice President of Technical Services for Software Engineering of America.

Freddie M. Braxton is a software integration specialist for The Boeing Company where she has been employed for 17 years. Her background in IT spans 30 years although she is still 25 years of age. The software integration specialist team supports the use of TWS to schedule all jobs for mainframe scheduling, RMM – Removable Media Management for tape management, OnDemand for report management and PRO/ JCL for JCL management and blockpoint capability. The Boeing Company uses TWS z/OS to process over 10,000 multi-operation applications on multiple mainframe systems. In 2006, Freddie completed her Masters degree in Business Administration/Global Management. She is now working to achieve full certification as a Lean Facilitator for The Boeing Company. Lean facilitators conduct workshops throughout this international company on the topic of resource waste reduction in the office environment. Lean Facilitation is a concept created by Toyota which revolutionized factory efficiency and is used in all Boeing manufacturing plants.



Angel Delgado is currently technical support for TWS and CA7. Angel has over 16 years of technical and software support and experience in various areas within computer operation. For the last five years Angel has been providing technical support and design within Enterprise System Management at CIGNA. Angel has served on the ASAP Board of Directors since 2003 to represent the distributed community of users. Angel served as Newsletter Editor for two years prior to becoming Treasurer in 2005.



John Dyer is an IBM Certified IT Specialist with 33 years of experience in the IT Operations and Production Control environment. John has spent the last 10 years as a member of the IBM SMPO TWSz migration team helping OEM customers migrate to TWS for z/OS. He has developed multiple TWSz classes used to teach recent converts, the "Ins and Outs" of TWSz. Prior to joining IBM, he was a Certified Software Instructor with Legent, and CA. John lives in Hotlanta these days but still prefers the cold due to many a day and night working in a 57 degree AC cooled datacenter.



Clint Easterling worked with IBM AIX support team from 1998 until 2000, at which time he joined the TWS L2 support team. Clint is currently the Technical Lead for the TWS team and is a certified TWS version 8.2 and 8.3 Deployment Professional, AIX Support Specialist and also ITIL Foundations certified. Clinton has 7 years work experience with the TWS product and a total of 12 years in IT services business. Before joining IBM Clint served in the US Army for 8 years.



Christine Eierman is a Vice President with Goldman Sachs & Co; a leading global investment banking, securities and investment management firm. Chris' organization has used TWS and its precursors since 1985. There are 3 production MVS environments and 2 development environments containing multiple user acceptance test flows. During her tenure, Chris has overseen conversions from CA-7 and Control-M to TWS and has worked to facilitate scheduling interfaces between TWS, AutoSys and the distributed Control-M product suites.

Art Eisenhour is a certified Consulting IT Specialist within the IBM Americas Advanced Technical Support organization. He is skilled in a number of IBM mainframe products and the integration of these products which include Tivoli Workload Scheduler for zOS and the TWS End-to-End feature, NetView/ zOS, Tivoli Business Systems Manager, Systems Automation for z/OS, and automation with Tivoli InfoMan. Art joined IBM in 1965 and has experience in developing large systems and network solutions, and has consulted on systems management to customers in industries such as banking, chemical, manufacturing, power utilities, and steel.



Brian Fitzgibbon is a now a well-known face at the ASAP, where he has been a regular attendee for the past 13 years, together with members of his company - SEGUS Inc. However, you may have a little trouble recognizing him this year, as he is only half the man he used to be. With more than 31 years of technical background behind him, Brian can not only tell you an awful lot about job scheduling, but he has been known to tell a joke or two. Brian is well known by his North American customers as being the only company president who can actually answer technical support questions - something which he really likes to do.



Xavier Giannakopoulos is the product manager for TWS where he has world-wide responsibility, primarily on the distributed side. He joined IBM in the Workload Scheduling area after a Master's Degree in Computer Science and work in AI Research. He has a wide experience both at technical and business levels on the evolution of the Workload Automation field.

MEET THE PRESENTERS CONTINUED

Stan Gildea is a Senior Technical Analyst supporting TWSz with 14 years of service at State Street Corp. Stan administers TWSz (OPC) implementing daily adds, changes and deletes to the various databases along with the responsibility for testing and evaluating PTF's, new releases and new functions and features needed for scheduling batch in a Global Environment. Being a global corporation, Stan's interaction with groups across divisions throughout the world is a big part of his day to day work to keep TWS up and running. Working with application groups, understanding their needs and providing the best automated solutions TWS has to offer ensures that Production Control continues to provide State Street with the most efficient operating tools available. Before joining State Street, Stan spent 6 years in data processing working in manufacturing and other financial institutions in the Boston area.

Warren Gill has been working with Tivoli Workload Scheduler on UNIX and Windows since 1993. He has held positions from Customer Support Engineer and Courseware Designer to Product Evangelist, Product Manager, to Customer Solutions Engineer, where he provided on-site technical support to the sales teams for clients proving IBM scheduling technology. Warren has co-authored several IBM Redbooks on various topics surrounding batch workloads, and is working to validate and develop recommendations for IBM software, services, and best practices for service-oriented architecture (SOA) batch systems using customer base studies. Warren holds a bachelor's degree from Millikin University in Decatur, Illinois. He plays trombone, piano and tuba in the IBM Austin Jazz Band and various Austin area jazz and classical groups.



Vasfi Gucer, ITSO Redbook Tivoli Team Leader - Vasfi Gucer is an IBM Certified Consultant IT Specialist. He works at the ITSO Austin Center as the Tivoli Team Leader. He has more than 14 years of experience in systems management and networking hardware and software. He is the principal author of many TWS Redbooks and has worked on many Tivoli customer projects as a consultant and systems architect in the U.S. Vasfi is also a Certified Tivoli Enterprise Consultant.

Gil Helland is the service team leader for Job Scheduling Services (JSS) with the University of Wisconsin in Madison. The University of Wisconsin, Madison campus, is an educational institution with more than 40,000 students and nearly 16,000 employees. JSS manages the scheduling requirements for most of the campus in Madison, as well as 26 other campus locations around the state of Wisconsin, utilizing not only a distributed environment, but a mainframe as well. Currently JSS manages a batch workload of 20,000 production jobs a month on an IBM 390 (OPC) and 20 workstations in the distributed environment (TWS). Gil currently ensures the goals and objectives of the service team are met and that customer's jobs are scheduled and run to their expectations. Gil is responsible for the service team's web page, documentation, training and budget, as well as providing customers with a monthly report on their job activity. Gil is also responsible for the setup of secure file transfers between the Madison campus and other UW campuses and external customers. Gil has worked in the IT field for 24 years as a computer operator, programmer, data base analyst, help desk coordinator, job scheduler, I/S supervisor and service team leader. Gil attended his first ASAP conference in 2006 and will conduct his first presentation at the 2007 conference - a beginner's session for TWS WebAdmin, focusing on a "user's experience" of the application at the UW-Madison site.



Creighton Hicks is a member of the IBM Tivoli Software Advanced Technologies (SWAT) team responsible for technical pre-sales with IBM Tivoli System Automation for Multiplatforms, which provides a high availability environment for applications and business systems. Creighton joined IBM in 2001 and has worked in Level 3 Support for IBM Tivoli Enterprise Console and in software development under the Extreme Blue program. Creighton holds a Bachelor of Science degree in Computer Sciences from The University of Texas at Austin.

Karl Huber is one of the co-owners of HORIZONT GmbH and is also deeply involved with the development of the HORIZONT line of products: TWS/Graph™, TWS/WebAdmin™, and SmartIS® (to name a few). Since the Texas ASAP last year, Karl has continued to travel. Unlike "normal" executives though, Karl prefers his fast bike to other forms of transportation and has pedaled on numerous occasions all the way from Munich, Germany to meet one of his developer teams in Budweis, Czech Republic - a distance of about 300 miles round trip. You may catch a glimpse of Karl jogging around the hotel grounds or along the beach - but only if you're an early riser. Hopefully the airline won't lose his luggage this year and he'll be wearing some appropriate attire this time.



Evan Jensen is president of ECJ Services Inc., founded in 1982. Evan has specialized in MVS performance, application optimization and capacity planning. He has developed Critical Batch® and CycleTrack®. These PC products introduce operational research techniques for timeline analysis and the monitoring of deadlines for batch streams. Evan caught the computer bug at 16 while in High School, programming an IBM 7040 in MAD. While in college, he discovered an IBM 360/50 MVT HASP system and has been doing systems programming and software development ever since those formative adolescent years.



Steve A. McDaniel is a 34-year veteran of the IT operations, scheduling and production world. Not only can he remember round tapes but also 5081 punch cards and yes he still has some. Steve brings years of experience with various Vendors throughout the industry as well. He is currently a Certified Consulting I/T Specialist with IBM's System Migration Project Office helping customers convert from other scheduling products to TWS End-to-End. Steve has been involved in the End-to-End scheduling component of TWS from the very beginning and has performed several migrations to TWS E2E. Prior to Steve's current assignment he was the Tivoli Workload Scheduler National Principle System Engineer for Tivoli Systems helping customers in both Latin America and North America. Steve understands the importance of the Batch process and the importance of the "Single window" view of the environment.



Dennis McGuire recently completed 29 years of service with Bank of New York. During his career he has worked in various areas within Computer Operations, Technical Support, and Change Management. Dennis is currently Manager of Mainframe Systems Support and Scheduling. Over the years Dennis has specialized in 'Scheduling Conversions'. This includes UCC7 (Pre CA), UCCEL DOS Scheduler, two CA7 to OPC conversions, and is currently in the midst of a TWS for distributed systems migration. Dennis has been a member of the ASAP Board of Directors since 1998 and held the positions of Newsletter Editor and Vice President and currently serves as Member-at-Large. When not playing with Systems Automation, Dennis can be found reading, running, or being walked by his Border terrier - 'Hannah'.



Vicki Musta, Sr. Production Control Analyst - Best Buy Technology Group. Vicki has been working with ITWS Distributed for the past 9 years, first for Best Buy Company, Inc. and then for Accenture, Inc. at the new Best Buy Technology Group in Minneapolis, Minnesota. She has a wide range of experience with ITWS having been a part of its growth and support in the Best Buy environment moving from 4 master servers to over 1600 fault tolerant agents. The Best Buy Technology Group runs between 120,000 and 150,000 jobs per night in four environments.

Leon Odenbrett, Sr. Production Control Analyst - Best Buy Technology Group. Leon has been working with ITWS Distributed for the past 11 years, first for Best Buy Company, Inc. and then for Accenture, Inc. at the new Best Buy Technology Group in Minneapolis, Minnesota. He has a wide range of experience with ITWS having been a part of its growth and support in the Best Buy environment moving from 4 master servers to over 1600 fault tolerant agents. The Best Buy Technology Group runs between 120,000 and 150,000 jobs per night in four environments.

MEET THE PRESENTERS CONTINUED

Dave Patrick of Elyzium Ltd, an IBM Business Partner in the UK, is a certified IBM TWS (distributed) consultant and instructor. He has 20 years experience in the IT industry. He started as an NCR mainframe operator and progressed through roles of programmer and sys admin before finding his spiritual home within the world of TWS where he has worked for the last nine years, splitting his time between on-site consultancy and instruction. He has taught the majority of the courses held in the UK over this time, as well as running courses in 9 other countries, including Belgium, Sweden, Italy South Africa and the USA. In addition to being a co-author of the 8.2 Redbook, he has also been involved in course development. He is the co-developer of the latest TWS (Distributed) course, TWS Deployment, Integration and Monitoring. Ask him about it.



Mike Sine is a Senior I/T Specialist with 18 years in IBM's Advanced Technical Sales and Support organization at the Washington Systems Center in Gaithersburg, MD. Mike provides technical marketing support to Tivoli zSeries products including (Tivoli Workload Scheduler for z/OS (TWSz), Tivoli Omegamon XE suite, and Tivoli Information Management). His TWSz experience includes answering World Wide electronic question database, on-site customer services, as well as ESP code testing.



Pete Soto a senior TWS L2 engineer has been working with TWS/Maestro since version 4.03/4.4 in 1994. Pete worked for IBM for over 12 years in training, implementing, and supporting IBM Tivoli Workload Scheduler. He has authored several IBM Redbooks and is currently working on another Redbook and other TWS documents for publication. He has supported Software Distribution and Inventory products and is certified for ITIL Foundations, Framework, TWS, Software Distribution and Inventory and IBM Tivoli Workload Scheduler. Pete's experience includes over twelve years of IBM Tivoli Workload Scheduler scheduling, command line, scripting and operation knowledge. Pete has been presenting at ASAP for several years.



Doug Specht, Software Migration Specialist for TWS for z/OS has performed numerous TWS 390 (OPC) migrations (both manual and automated) for customers across the United States. Doug has taught informal sessions on TWS 390 (OPC) concepts and has written custom solutions for customers using assembler and REXX languages.



Peter Thiermann is Managing Director of APS|ENTERprise software consulting gmbh, Germany (www.aps-enterprise.com). Before he joined APS|ENTERprise in early 2003, he worked for leading ISVs (Independent Software Vendors) for many years. From 2000 up to 2002 he held the position of Vice President Sales EMEA for the Allen Systems Group (ASG), Naples, Florida. From 1994 to 2000 he was the Managing Director of the German speaking operations of Viasoft Inc, Phoenix, Arizona.

Christoph Toneatti is Vice President within Swiss Re, the world biggest reinsurances company. His team is responsible for cross platform automation and scheduling, providing automation and scheduling solutions to clients within Swiss Re. Chris and his team provide the Infrastructure for approx. 300'000 distributed batch jobs and 400'000 centralized batch jobs over more than 1000 distributed servers. Additional, they are responsible for automation solutions on z/OS and all distributed platforms and for file transfers and disaster-recovery on our mainframe. For scheduling Swiss Re uses TWS 8.2 together with Universal Command; for file transfer, Swiss Re uses UDM from Stonebranch; and for automation solutions, Swiss RE uses System Automation 2.2 together with Universal Command. Chris has led the Team System Automation for 9 years and currently is leading his team as they migrate the GE-Reinsurance Mainframes together with the distributed Batch Scheduler Autosys into the Swiss RE centralized scheduling environment.

Gary Topper is the backup service team leader for Job Scheduling Services (JSS) with the University of Wisconsin in Madison. Gary has worked for the Division of Information Technology (DoIT) for the past 26 years. He retired last year, but has returned to continue working with the JSS team. While working for DoIT, Gary managed TWS and OPC application/environment, which included the coordination and scheduling of applications running in the client/server and mainframe environments; coordinated the recovery of production applications running in the OPC and/or TWS system; maintained calendars in OPC and TWS based on schedules published by departments; provided telephone support to customer requests for information or assistance in their use of the OPC and/or TWS scheduling service; monitored the TWS service related problems and worked to resolve problems with the OPC and/or TWS service; and developed technical documentation and training for TWS users. Gary attended his first ASAP conference in 2004 and will co-present his first presentation at the 2007 conference with Gil Helland—a beginner's session for TWS WebAdmin, focusing on a "user's experience" of the application at the UW-Madison site.

Flora Tramontano is the product manager for TWS, primarily on z/OS side. Before joining Workload Scheduler area (2003), she grew up in the technical career, mainly working at development and customer support of zSeries software products, such as IBM NetView File Transfer, IBM Tivoli Decision Support and IBM License Manager for z/OS.

Timothy Weddle is a graduate of the University of Delaware and a Tivoli Certified Consultant. As such, Tim has worked at several different locations throughout North America, where he has gained extensive technical experience. Tim is largely responsible for the development and maintenance of HORIZONT's TWS/WebAdmin™, which has now been successfully installed and implemented at many sites around the world. Since last year's ASAP, Tim has been extremely busy. So busy in fact that he didn't have time to have his photo taken for this agenda. The picture shown here is really his clone. (You can tell it's the clone because there is daylight in the background and the real Tim only comes out at night.)



Bruce Whitehead, Product Capability Manager – Best Buy Technology Group. Bruce has been working with ITWS Distributed for the past ten years, first for Best Buy Company, Inc. and then for Accenture, Inc. at the new Best Buy Technology Group in Minneapolis, Minnesota. He has a wide range of experience with ITWS having grown the Best Buy environment from 13 to over 1,600 fault tolerant agents. The Best Buy Technology Group runs between 120,000 and 150,000 jobs per night in four environments. Bruce manages both the Infrastructure and Production Control teams for the Accenture/Best Buy Technology Group and has previously presented at ASAP in 2003, 2004 and 2005. Bruce joined the ASAP Board of Directors in 2005 serving as Newsletter Editor and now as Vice President.



Bob Winters is a senior systems programmer for Blue Cross of Northeastern Pennsylvania; a health insurance company providing 60 percent of the population in 13 Northeastern and North Central Pennsylvania counties with HMO and Traditional Health Insurance coverage. Bob has been with Blue Cross of Northeastern Pennsylvania for 25 years starting as an applications programmer trainee. He has been the project leader for two scheduling product conversions. In 1990 the company converted from CA-Scheduler to then Legent's Jobtrac job scheduling product then 3 years later converted from CA-Jobtrac to TME 10 OPC. OPC at Blue Cross of Northeastern Pennsylvania manages approximately 4000+ operations daily on a single MVS LPAR and 9 Windows NT servers. Bob is also responsible for supporting CA-Dispatch, CA-Endevor, LRS-VPS, SAVRS and MVS disaster recovery. Bob joined the ASAP Board of Directors in 2001 and is currently Secretary.



Helmut Ziegler has more than 24 years of IT experience. He has worked as a software developer and consultant at HORIZONT GmbH for almost 9 years now. During this time, Helmut has worked on a variety of projects in numerous countries throughout the world. Helmut is also interested in world cup soccer and got to see a number of games with his son last year in Munich, while the world cup was being hosted in Germany. You won't see him getting any penalty cards for his knowledge of TWS and Control-M though, he knows his stuff!



MEET THE ASAP BOARD

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From L-R: Bruce Whitehead, Terri Bacon, Catherine Foley, Dennis McGuire, Glenda Lyon, Angel Delgado, Brian Fitzgibbon, Michele Penn, Bob Winters

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Canons of Conduct

In order that ASAP may better achieve its purpose, the following Canons of Conduct are adopted and shall govern the conduct of all ASAP members, member representatives and attendees. All such members, member representatives and attendees in connection with all ASAP activities:

- A. Must conduct themselves and their activities in a professional manner marked by integrity and spirit of fair play.
- B. Must refrain from engaging in any activity which would violate the proprietary rights of their employers, ASAP, or any other person or organization.
- C. Must abide by the by-laws and policies of ASAP.
- D. Must properly register and display appropriate credentials at ASAP activities.
- E. Must not engage in sales activity, including direct or indirect solicitation, or conduct any other activity contrary to the purpose or policies of ASAP.
- F. Must not distribute any materials or post displays of any kind at ASAP activities without prior approval of an officer of ASAP.
- G. Must not engage in any form of personnel recruiting or using ASAP facilities or resources.
- H. Must not use the ASAP names other than in the conduct of ASAP business as determined by the Board of Directors.
- I. Must not use the ASAP membership list or any part thereof except in the conduct of ASAP business as determined by the Board of Directors.

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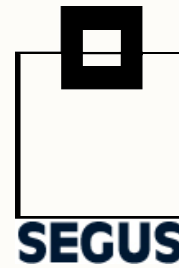
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MEET OUR SPONSORS



IBM Corporation, Tivoli Division provides the industry's leading solution for end-to-end systems and network management, from mobile computer to mainframes. IBM's host workload management product, TWS z/OS, provides the foundation for enterprise wide production workload management. From a single point of control, TWS z/OS helps plan, manage and automate production workload. It is a production management system able to manage all the work running on any system. IBM's distributed workload management product, Tivoli Workload Scheduler (TWS), coordinates and automates production scheduling on Windows NT Server, UNIX, MVS and HP's MPE; and ensures consistent operation of the processes that effect service delivery. TWS integrates with enterprise applications like SAP R/3 and Oracle Applications as well as many hosted based applications. See an IBM representative for more details about TWS z/OS and Tivoli Workload Scheduler.

Platinum Sponsors



SEGUS Inc. Over the past fifteen years, SEGUS has emerged as the leader in operations management, specializing in job scheduling enhancements and add-on products to ensure that customers get the most benefit possible from their scheduling investments.

Renowned for its quality customer relations, SEGUS Inc was established as the US subsidiary of SOFTWARE ENGINEERING GmbH of Duesseldorf, Germany. SEGUS also has strong ties with the German HORIZONT GmbH and is the sole distributor of HORIZONT's product line in North America. SEGUS and HORIZONT will jointly present SmartIS and TWS/WebAdmin at the conference and show how these products can greatly increase productivity and improve quality in production and testing environments.

Exhibit Sponsors

APS|ENTERprise software inc.: APS|ENTERprise software consulting gmbh (Germany) was founded in 1996 in Mönchengladbach Germany with the mission of creating enhanced solutions for batch production and output management. The management team at APS|ENTERprise has their roots in consulting, specifically with TWS for z/OS, Control-M and CA-7. Out of this real experience APS|ENTERprise has developed some of the most beneficial value added solutions for the TWS for z/OS community. In 2006 APS|ENTERprise software inc. was founded in New York to provide direct sales and support to customers in North America. APS|ENTERprise will be presenting VISUAL|job for TWS and TWS|emon during this year's conference.

VISUAL|job for TWS provides a complete development environment for TWS for z/OS and TWS End to End job-net definitions within a Windows GUI, including flowcharting, reporting, graphical and template based design, mass change, loop analysis, configuration management integration and more for the TWS for z/OS environment.

TWS|emon provides one central point for the monitoring and operating of one or multiple TWS for z/OS environments. The TWS|emon SLA Realtime Forecast add-on allows real-time forecasting during batch executions providing a reliable overview if future service levels (SLAs) will be met.



ECJ Services: Missed deadlines can mean costly delays and lost revenue! Until recently, the only alternative was to sift through thousands of job alert messages and hope there was enough time to take corrective action! To address this problem, ECJ Services Inc. offers two industry-unique critical path analysis tools for batch jobstreams: Critical Batch® and CycleTrack®. Using sophisticated operational research techniques to analyze timelines and monitor batch stream deadlines, these tools play a crucial role in enterprise performance, application optimization, capacity planning, and batch operations. CycleTrack® provides minute-by-minute predictive tracking of production deadlines, providing an early warning of potentially missed deadlines. Critical Batch® customizes Microsoft® Project to analyze mainframe-scheduling data from CA7, TWS, and Control-M. This is an easy and effective Critical Path Method modeling tool for batch.

Stonebranch is a worldwide leader in enterprise systems management solutions which enable customers to provide greater business value through better management of IT. Our suite of innovative technology software works with TWS to increase productivity and simplify IT. Working with TWS, Stonebranch provides you with visibility and control over your disparate operating environment. Founded in 1999, Stonebranch has quickly gained market share throughout the world, opening offices across Europe and the United States. Stonebranch continuously meets the needs of our valued customers by developing the most innovative technology solutions in the areas of enterprise-wide workload management, integration and automation, managed file transfer and gateway solutions. Stonebranch specializes in solving the unique challenges imposed on enterprise organizations at the Global 2000 level.

ASAP 2007

CONFERENCE REGISTRATION FEES

\$725 Member Early (Payment Rec'd by March 14, 2007)
\$800 Member Late (Payment Rec'd after March 14, 2007)
\$1,200 Non-Member
Speaker Registration - Deduct \$75 from above fees

Tuition Includes:

Technical Sessions/Workshops • Session Proceedings
Continental Breakfasts • Lunches • Coffee Breaks
Welcome Reception • Evening Functions

Attire: Business Casual Attire (khaki / golf shirts) is appropriate for all ASAP sessions & functions.

ASAP 2007

REGISTRATION PROCEDURES

To register for ASAP 2007 please complete the Registration Form. Please use one registration form per individual registrant.

Canons of Conduct: Print or type registrant's name where indicated in the Canons of Conduct affirmation and sign the affirmation in ink. Registration forms received without signature of the Canons of Conduct affirmation will be returned to the registrant unprocessed.

Registration Fees: Please note that registration fees for payments received after March 14, 2007 are \$800 for ASAP members. Completed registration forms with signed Canons of Conduct affirmation and full payment must be received by March 14, 2007 in order to take advantage of the member early bird registration fee of \$725. Note: Please include registrant(s) name on all checks.

Registration Cancellations/Refunds: Cancellations MUST be received in writing. Cancellations received on or before March 14, 2007 will be issued a refund less 20% handling fee within 60 days following the conference. No refunds will be issued for cancellations received after March 14, 2007.

Session Planner: Please complete the session planner indicating each session you wish to attend by circling the corresponding session number. Session confirmation will be issued on a "first come, first serve" basis. Do not choose more than one session for any time period.



The TWS Users Conference
OPC/A Users Conference Inc. dba ASAP
Tax ID: 59-3033526

ASAP 2007 Host HOTEL

HYATT REGENCY PIER SIXTY-SIX RESORT

2301 S.E. 17th Street, Fort Lauderdale, Florida 33316
Tel: 954.525.6666 Fax: 954.728.3541
www.pier66.hyatt.com



Discover Hyatt Regency Pier Sixty-Six – a timeless jewel among Fort Lauderdale hotels and resorts, renowned for its dazzling waterfront views, fine cuisine, and indulgent spa services. Set amid lush tropical acres along the Intra-coastal Waterway, this breathtaking Fort Lauderdale Florida hotel provides the ideal getaway in the yachting capital of the world. Immerse yourself in boundless recreation at this resort-style luxury hotel in Fort Lauderdale, Florida – just moments from Port Everglades, the airport, and the convention center.

ASAP 2007 SPECIAL CONFERENCE RATE

\$199 Single/ Double Occupancy

This special rate includes a daily resort fee.

A deposit in the form of credit card number or check for the amount of \$199 payable to

HYATT REGENCY PIER 66

is required to make a reservation.

Deposit is refundable only if the reservation is cancelled at least 7 days prior to arrival date.

Rooms are limited ...

Make your Reservation Early!

ASAP is holding a block of 115 guestrooms during our peak conference nights and a block of 50 rooms for early arrival on Saturday. Reservations will be accepted through MeetingWorks via the registration form on a first-come basis. After March 28, 2007 hotel will release the unreserved rooms for general sale and will accept reservations on a space-available basis.

For more information or a visual tour visit the
Hyatt Regency Pier Sixty-Six
<http://pier66.hyatt.com>



For Office
Use Only:

Rec'd:	_____	_____
Prc'd:	_____ CL: _____	_____
Chgd:	_____ CL: _____	10/18/07

Please Type or Print

Member #: _____

NAME: _____ NICK NAME: _____

COMPANY: _____ TITLE: _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

PHONE: _____ FAX: _____

INTERNET ID: _____ EMERGENCY CONTACT: _____

Phone: _____

Is this your first conference for TWS products? Yes No

Are you a new TWS user? Yes No

What is your area of interest (select one)? Mainframe Distributed Both

Shirt Size: S / M / L / XL / XXL (circle one)

REGISTRATION PAYMENT INFORMATION

Check or Money Order or Credit Cards Accepted!

OPC/AUsers Conference Inc. dba ASAP Tax ID: 59-3033526

_____ Member Early Bird Registration \$725 _____
Payment received by 03/16/07

_____ Member Registration \$800 _____
Payment received after 03/16/07

_____ Speaker Registration Discount -\$ 75 _____

_____ Non-Member \$1200 _____

Make Checks Payable to: ASAP

TOTAL REMITTED \$ _____

Check Number: _____

Credit Card: VI MC # _____ Exp. Date: _____

Card Holder's Signature: _____

HOTEL RESERVATIONS / DEPOSIT - Please allow us to make your reservation to insure you the ASAP 2007 rate.

Single Double Arrival Date: _____ Time: _____ AM/PM Special Instructions: _____

Departure Date: _____ Time: _____ AM/PM _____

Credit Card or Check in the amount of \$199/Sgl - \$199/Dbl payable to Hyatt Regency Pier Sixty-Six is required to make reservation.

Deposit is refundable only if the reservation is canceled at least 7 days prior to arrival.

Check or Money Order: # _____

Credit Card: DI AX VI MC # _____ Exp. Date: _____

Card Holder's Signature: _____

Required for All Credit Cards

Canons of Conduct Affirmation: I, _____, affirm that I do adhere to the ASAP Canons of Conduct. Signature Required: _____

Please return completed registration form with payment(s) by **April 20, 2007** (Early Bird Payment / Hotel Reservations due March 16, 2007) to:

ASAP 2007, c/o MeetingWorks, 24 Channing Street, New London, CT 06320

Tel: 860/443-3352 Fax: 860/444-6379 E-Mail: meeting.works@sbcglobal.net Web Site: www.twsuser.com

www.twsuser.org

CONCURRENT SESSION PLANNER												
Please Circle One Session Code Per Time Slot												
Including the Lunch and Evening Functions which You Plan to Attend.												
Session enrollment is limited. Fax/mail your session planner today!												
Monday				Tuesday				Wednesday				Sunday
M100	Keynote	T101	T102	T103	T104	W100	ASAP 2007 Q&A					
M200	ASAP / IBM / Sponsors	T201	T202	T203	T204	W201	W202	W203	W204			
M300	Communicating w/ IBM	T301	T302	T303	T304	W301	W302	W303	W304			
MRL	Roundtable LUNCH	TRL	Roundtable LUNCH			W401	W402	W403	W404			
M401	M402	M403	M404	TBM	ASAP Business Meeting							
M501	M502	T401	T402	T403	T404	B100	TWS z Beginners Workshop					
M601	M602	T501	T502	T503	T504	B200	TWS d Beginners Workshop					
M701	M702	T601	T602	T603	T604	B300	Orientation & Welcome Hospitality hosted by IBM					
M701	M702	T701	T702	T703	T704							
M800	SEGUS Event	TAD	ASAP Awards Dinner									